



# COMPASS

## COMMUNITY HEALTH

### POSITION DESCRIPTION

**POSITION TITLE:**                   **DIABETES NURSE EDUCATOR**

**RESPONSIBLE TO:**               **Director, Health Wellness**

#### **SUMMARY OF FUNCTION:**

As a member of an inter-professional team, the Diabetes Nurse Educator harmonizes the provision of individual client counseling and group activities at the Centre, at partner sites and in outreach settings. The Diabetes Nurse Educator's approach to client care is evidenced based and innovative and utilizes current therapeutic techniques within the determinants of health framework. This position works within an inter-professional team-based model in terms of both the clinical practice and program planning aspects of its responsibilities. The Diabetes Nurse Educator delivers diabetes education according to diabetes best practices as determined by the Diabetes Canada and contributes to the coordination of team functions such as data collection, client health promotion and disease management, organizational meeting and events, and client triage. A systems perspective and attention to continuous quality improvement are essential to the success of this position.

All Diabetes Program Educators will have a target of a least six (7) clients seen (units of service) per full clinical day worked. The average appointment length will be 45 minutes or less with the exception of home visits and appointments where an interpreter is engaged or when examinations and procedures require more time. Time will be scheduled for non-direct client care as needed and activity will be encountered in the Centre's EMR.

#### **MAJOR DUTIES:**

- Provide in-house, virtual and outreach teaching and monitoring of Diabetes issues, using the Diabetes Canada best practice guidelines as a template.
- Provide, in conjunction with the Diabetes Team, group education, virtually on-site or in locations beneficial to clients, including their homes.
- Plan programs to reduce barriers to diabetes education or care for residents of Hamilton whose first language is not English or who are culturally, racially or socially disadvantaged, by partnering with on-site interpreters and off-site embedded culturally congruent health workers.
- Coordinate and consult with diabetes team members, including nursing and dietitians, as well as physicians and other health care practitioners, to enhance care planning and delivery for diabetes clients.
- Promote, coordinate and co-lead Chronic Disease Self-Management groups at the Centre.

- Together, with other members of the diabetes team, track outcomes based on best evidence to support healthy living with diabetes.
- Partner with other providers of diabetes care in the community to endeavour to provide seamless and effective referrals and avoid duplication of service.
- Look for opportunities to expand healthy lifestyle learning into under-serviced communities, in Hamilton.
- Participate actively in diabetes team meetings and other staff and inter-professional meetings as necessary
- Facilitate the maintenance of the diabetes data base for report generation.
- Contribute to the generation and population of quarterly reports to Health Centre leadership and to funders as required.
- Identify funding opportunities or partnerships to benefit the program and the clients it serves.
- Coordinate plans and co-present with team in group education and outreach activities, including presentations, especially with diverse communities, seniors who live with diabetes.
- Participates in the planning and development of programs by providing input and working as part of the multi-disciplinary health care team.
- Promote community development by advocating for clients needs to eliminate barriers and improve access to health care.
- Recommend, implement and co-ordinate health education/promotion programs that identifies needs of the immigrant/refugee community, identify priority populations, gather and analyze information and present a plan of action.

**QUALIFICATIONS:**

- Regulated Health Professional in Ontario
- Working towards or having certification in Diabetes Education through a provincially or federally recognized program
- Knowledge of and sensitivity to the impact of social, economic, environmental and cultural issues in diabetes management.
- Appreciation of current health promotion strategies and commitment to a health promotion and community development philosophy.
- Proficiency in group facilitation and education.
- Demonstrated ability to work effectively on an interdisciplinary team and within a participatory management structure.
- Excellent interpersonal and communication skills.
- Demonstrated computer skills.

I understand the requirements, essential functions and duties of the position.

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Employee Signature

Date:

Developed: February 2013  
 Revised: March 2021