



Compass Community Health offers primary care health services and health promotion programs to diverse communities and individuals.

We are currently seeking a:
Technical Specialist – Tier 3
Permanent Full-Time (37.50 hours/week)
(Ottawa Region)

****The primary hub location will be in the Ottawa Area**
(Annual Salary Range: \$73,847 - \$85,000)

What we are looking for:

- A self-motivated, avid information technology professional with a get-things-done attitude!
- Passion for providing day to day technical support; quality control and innovation; and has at least 3-10 years of experience in the Information Technology environment;
- Experience with VMware and Hyper-V required;
- Experience in managing Cyber Security protocols;
- Experience deploying and troubleshooting Microsoft Server products;
- Strong communication skills, tech savvy and works well with an interdisciplinary healthcare team.

What you can expect to do:

- Provide day to day technical support within a ticketing systems;
- Engineer, deploy and manage a Backup system and Disaster recovery systems;
- Engineer, deploy, secure, and manage a Patch management Servers and all backend devices/appliances;
- Deploy and Maintain Cyber Security at an organizational level (EDR, Anti-Virus, Firewalls etc.);
- Develop and manage networking mapping documents (network diagram);
- Designing and implementing cloud-based solutions and provide expertise in cloud architecture and services (O365, Azure, AWS, Datto, etc.);
- Deploy and manage switches and routers at the core and departmental levels;
- Configure VPN tunnels and connections to all relevant networks;
- Travel to partner sites as needed.

We invite you to review the **Technical Specialist Tier 3** job description on our website under Careers at <https://www.compassch.org/about-us/employment-opportunities-careers> for additional job-related information.

In return for your results-orientation and dedication, we offer a competitive salary based on experience and qualifications. We also offer a comprehensive benefits package and HOOPP pension plan.

Please respond in confidence by Friday, September 06, 2024, at 4:00 p.m. to:

Human Resources Specialist
Email: hr@compassch.org

We thank all applicants for their interest, only those selected for an interview will be contacted.

Compass Community Health is an equal opportunity employer that is committed to inclusive, barrier-free recruitment and selection processes. If contacted for an employment opportunity, please advise Human Resources at 905-523-6611 ext 3033 if you require accommodations.